

ANNOUNCING NEW MIDWEST ADVANCED PUBLIC SERVICE INSTITUTE (MAPSI)

CHARTING THE COURSE FOR THE FUTURE OF DELIVERING PUBLIC SERVICES

We are pleased to announce a partnership between the leaders of MPSI and IPSI to extend the institute experience and provide a unique training opportunity – the Midwest Advanced Public Service Institute (MAPSI). This endeavor is in response to the demand for ongoing, continued leadership programs for MPSI and IPSI graduates as well as Public Service Directors and Upper Level Managers.

WHO SHOULD ATTEND?

MAPSI is an ongoing leadership training program which provides advanced instruction expressly designed for:

- *IPSI Graduates*
- *MPSI Graduates*
- *Public Service Upper Level Managers*
- *Administrators*
- *Executives*
- *City Managers*

MAPSI PARTNERS

- *Illinois Public Service Institute*
- *Michigan Public Service Institute*



IPSI AND MPSI SPONSORS

- *Illinois Municipal League*
- *Illinois Section American Water Works Association*
- *Illinois Environment Water Association*
- *Illinois City/County Management Association*
- *Illinois Association of Municipal Management Assistants*
- *Illinois Public Works Mutual Aid Network*
- *Illinois Arborist Association*
- *Illinois Association of Waste Water Agencies*
- *Michigan Section, American Water Works Association*
- *County Road Superintendents Association of Michigan*
- *County Road Association of Michigan*
- *Michigan Rural Water Association*
- *Michigan Water Environment Association*
- *Michigan Association of County Drain Commissioners*

FOR ADDITIONAL INFORMATION PLEASE CONTACT:

Mary Bender, MAPSI Program Coordinator

OFFICE: 231-797-5536 | CELL: 618-792-3508 | EMAIL: mbender102@aol.com

HIGHLIGHTS OF 2017 SCHEDULE

MAPSI will offer two and one half days of rigorous, contemporary instruction that focuses on leadership issues and challenges in areas such as:

- **Understanding Generational Differences**, Lewis Bender, Ph.D. Professor Emeritus, Southern Illinois University, Edwardsville
- **Legal Update – Preparing for Deposition**, Robert Smith, Partner, CBS Lawyers
- **How to Become a Superior Communicator**, Doug Cartland, DCI
- **Honing Your Presentation Skills**, Doug Cartland, DCI
- **Successful Training Techniques and Approaches for Today's Workforce**, Lewis Bender, Ph.D. Professor Emeritus, Southern Illinois University, Edwardsville

COST IS ONLY \$695

INCLUDES:

- Contemporary leadership training brought to you by dynamic instructors
- Course materials
- Reception on Sunday
- Full Breakfast on Monday, Tuesday, Wednesday
- Lunch on Monday and Tuesday

WHEN: April 9 through April 12, 2017

WHERE: Marina Grand Resort, New Buffalo, Michigan



MARINA GRAND RESORT

877.945.8600
600 West Water Street
New Buffalo, MI 49117
www.marinagrandresort.com



BE SURE TO MENTION MAPSI TO RECEIVE THE SPECIAL DISCOUNTED ROOM RATES:

MARINA VIEW DOUBLE QUEEN (2 queen beds)	\$99/per night
MARINA VIEW KING (1 king bed)	\$99/per night
MARINA VIEW ONE BEDROOM SUITE (1 king bed and a pull out sleeper sofa)	\$125/per night

Single occupancy rooms are available at reduced rates starting at \$99 plus tax. If you wish to share a room, you must provide the name of the occupant to the hotel. The hotel will split the bill for lodging but they cannot be responsible for selecting or changing roommate assignments. Identify yourself as a "MAPSI" participant when making reservations. Be sure to provide your agency's tax-exempt number to avoid the state taxes on the lodging cost.



REGISTRATION FORM

First Name _____ Last Name _____
(AS YOU WISH IT TO APPEAR ON YOUR CERTIFICATE.)

First Name _____ Title _____
(AS YOU WISH IT TO APPEAR ON YOUR NAME TAG.)

Organization _____

Address _____ City _____

State _____ Postal Code _____ Phone _____

Cell Phone (Optional) _____ Email _____
(CONFIRMATION WILL BE SENT VIA EMAIL, PLEASE PRINT CLEARLY OR TYPE.)

Special needs? _____
(HANDICAPPED, HEARING, VISUAL, DIET, ETC.)

If you graduated from MPSI or IPSI, please indicated the year graduated. MPSI _____ IPSI _____
(YEAR GRAD) (YEAR GRAD)

MAPSI TUITION

APRIL 9 - APRIL 12, 2017

\$695

EARLY REGISTRATION

If payment is received before March 27, 2017.

\$745

LATE REGISTRATION

If payment is received after March 27, 2017.

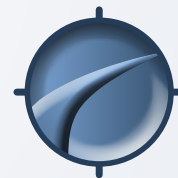
Registration includes classes, materials, breaks and these meals:

- *Reception on Sunday*
- *Full Breakfast on Monday, Tuesday and Wednesday*
- *Lunch on Monday and Tuesday*

**PLEASE MAKE CHECKS
PAYABLE TO:**

APWA-MICHIGAN CHAPTER, MAPSI

c/o Mary Bender
P.O. Box 330
LeRoy, MI 49655



TAX ID: 36-2202-880

Please note that the class size is limited to 65 people.

Credit Card Payments

If you wish to pay by credit card, you may do so by following this link to the registration area where you can input your credit card information.

<http://michigan.apwa.net/EventDetails/8758>

Please note a \$20 processing fee has been added to on-line registrations. (You must still submit the completed registration form either by email or mail.)

MAPSI SCHEDULE

04 **09**

04 **10**

04 **11**

04 **12**

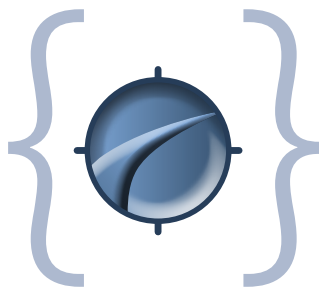
CHECK-IN TIME
is 4:00 PM
Note:
Eastern Time Zone



MARINA GRAND RESORT
600 West Water Street
New Buffalo, Michigan 49117
877.945.8600
www.marinagrandresort.com

5:00 PM – 8:30 PM
REGISTRATION

OPENING SESSION
Orientation
Reception
Hors d'oeuvres and Cash Bar



7:00 AM – 8:00 AM
FULL BREAKFAST
Bentwood Restaurant

8:00 AM – Noon
UNDERSTANDING GENERATIONAL DIFFERENCES
Managing and motivating employees across generations continues to be a challenge. The views, behaviors and attitudes of the different generations are explored and participants will find new ways to view and work with other generations.

Lewis Bender, Ph.D.
Professor Emeritus, Southern Illinois University, Edwardsville
www.lewbender.com

Noon – 1:00 PM
LUNCH
Bentwood Restaurant

1:00 PM – 4:30 PM
LEGAL UPDATE – PREPARING FOR DEPOSITION

Robert Smith, Partner, CBS Lawyers
www.cbslawyers.com/attorneys/robert-smith/
TBD, CBS Lawyers

7:00 AM – 8:00 AM
FULL BREAKFAST
Bentwood Restaurant

8:00 AM – Noon
HOW TO BECOME A SUPERIOR COMMUNICATOR

- Keys to making communication work.
- Improve your listening skills.
- Master non-verbal communication.
- Effectively convey and receive directions.
- Handle interruptions with ease.

Doug Cartland, DCI
www.dougcartland.com

Noon – 1:00 PM
LUNCH
Bentwood Restaurant

1:00 PM – 4:30 PM
HONING YOUR PRESENTATION SKILLS

- Skills to take your presentation skills right to the top.
- Techniques that will help engage your audience.

Doug Cartland, DCI
www.dougcartland.com

On your own for dinner.
Lots of good places nearby.

7:00 AM – 8:00 AM
FULL BREAKFAST
Bentwood Restaurant

8:00 AM – Noon
SUCCESSFUL TRAINING TECHNIQUES AND APPROACHES FOR TODAY'S WORKFORCE

Lewis Bender, Ph.D.
Professor Emeritus, Southern Illinois University, Edwardsville
www.lewbender.com

Certificates will be awarded to those that have successfully completed all the sessions.